



Jonathon Juvenal

PRINCIPAL UX DESIGNER

jonathonjuvenal.com

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I'm passionate about creating great software products and deeply understanding people

EXPERIENCE

CHG HEALTHCARE

Principal UX Designer, Jul 2022-March 2024

- Responsible for defining and maintaining our design system across all our products
- Coached and mentored a team of nine designers and four researchers both individually and as a group
- Lead UX efforts on both internal and external software products
- Collaborated and partnered with business stakeholders and engineers to find and implement the best solutions
- Delivered designs, research and documentation on multiple types of projects
- Lead and taught ux workshopping

Senior UX Designer, Oct 2019-Jul 2022

- Lead UX designer on our provider (doctor) facing software
- Generated both design and research for multiple projects
- Collaborated closely with the product managers and engineers both on early designs and concepts as well as during development

OODA HEALTH

Senior UX Designer, Apr 2019-Aug 2019

- Lead both the design and user research for the Claims+ application
- Collaborated closely with the engineers and the product managers to determine strategy, needs and requirements
- Worked closely with ux leadership to build and establish our design system

SILVERVUE (AKA MINGLE HEALTH)

Senior UX Designer, Jan 2017-Dec 2018

- Lead both design and user research for the PAC Portal, MACRA tool and Check applications
- Worked closely with the lead product manager to help her visualize her ideas and vision, significantly speeding and clarifying requirements for engineering
- Worked closely with the engineers during development to deliver a much more usable application in less than a year

Even more work history - [linkedin.com/in/jjuvenal](https://www.linkedin.com/in/jjuvenal)

EDUCATION

Brigham Young University – BA in Design
Cooper U – Interaction Design workshops
Pragmatic Marketing Certified – Level I (PMC-I)
Pragmatic Marketing Certified – Level II (PMC-II)
Pragmatic Marketing Certified – Level III (PMC-III)